



PHONE: 262-483-(CURB) WEBSITE: www.RockSolidCurbs.com

General Terms and Conditions:

- 1.) A down payment of \$150.00 is required when booking your job for scheduling. The balance will be due upon completion of work.
- 2.) Sprinkler heads and cable wires must be clearly marked. Rock Solid Curbs is not responsible for damage to unmarked sprinkler heads, cable wire, shallow electrical wiring, dog fences, or any other wires or items that are not clearly marked by homeowner.
- 3.) The preservation of existing edging must be identified on the agreement. Rock Solid Curbs is not responsible for loss of existing edging products if not indicated by homeowner on the agreement or verbal communication to Crew Leader at time of removal. If you would like to keep your old edging, simply let us know and we will be happy to place it where you want.
- 4.) If installation will be governed by property lines, those lines must be clearly marked. Rock Solid Curbs is not responsible for the replacement of edging that has crossed property lines without clear indication of property boundaries.
- 5.) Newly installed concrete is susceptible to damage during the first 48 hours. Damage to edging due to weather will be repaired at no charge within a reasonable time frame for homeowner. All other damage to edging or issues not covered under warranty will require a scheduled repair at an additional charge.
- 6.) Weather conditions may affect scheduled installation date.
- 7.) Rock Solid Curbs has a one year limited workmanship warranty. Damage caused by weather, acts of god, improper care, vehicles, snow plows, tree roots that cause edging to heave or shift are not covered by our workmanship warranty. Concrete curbing like any other type of concrete can and will crack. We try and control the cracking with expansion joints ever 18" – 24". We also install steel reinforcement cable, fiber mesh, and other additives in our concrete to minimize shrinkage and help in the prevention of cracks. We care about your curbing which is why we use only the best materials available in the industry!



HOW TO CARE FOR YOUR NEW EDGING

Congratulations on your new concrete landscape edging and thank you for choosing Rock Solid Curbs. Below is some general information about your newly installed landscape edging:

CURING

Your edging will be dry to the touch within 2 hours but is still delicate. Your edging can be damaged if you bump it within the first 24-48 hours. Please take care to make sure pets, children, and guests do not step on your edging. You may begin landscape work around your curb after 48 hours but take care when using shovels around curbing. When running over curb with a wheelbarrow full of rocks it is recommended that you place a board or ramp over the curb to distribute some of the weight to avoid damage. Concrete is considered fully cured after 30 days. Your curbing may look "splotchy" for a few days or weeks while curing. This is normal and will go away as the concrete cures.

SEALING

Your edging is sealed at the time of installation. We use a special curing sealer product that will last about 18 months. We recommend you reseal your edging every 18 months to 2 years. It should be sealed with a solvent based concrete sealer. Our curing sealer applied at the time of installation will appear glossy at first but will result in a semi-gloss finish. To maintain a shiny high gloss appearance, a high gloss solvent based sealer can be applied after 30 days by the homeowner or by contracting our sealing services. For a sealing estimate you can contact us at 262-483-2872.

EFFLORESCENCE

The curing sealer which we apply during installation immediately provides protection for your edging. Calcium carbonate deposits may form on the surface of the edging due to a natural reaction between carbon dioxide and the free lime in cement often referred to as efflorescence. Efflorescence can make edging appear faded. While this can be cleaned off we feel it is better to prevent the initial buildup.

Your concrete edging will give you years of enjoyment with little care. It is important to understand that while extremely durable, your edging is not indestructible. Running over your edging with a vehicle or other heavy items could cause it to crack. Tree roots or excessive settling may also cause your edging to crack over time. We take many precautions to help minimize cracking and install control joints so that any cracking hopefully occurs within these joints. Due to the quality of our materials and installation process we experience very little cracking outside of the control joints with our product however it is still possible some cracking may occur.

